



## Vanilla Bean Catering Terms and Conditions

### 1. Quotations:

1.1. The Vanilla Bean Quotation for the Event (specified in the Quotation) is presented to the Customer (specified in the Quotation) with these Terms and Conditions and is valid for three months from the Date of the Quotation.

### 2. Payment:

2.1. Acceptance of the Quotation by the Customer must be in writing and accompanied by a deposit which shall be 30% of the Quotation Price (specified in the Quotation).

2.2. Vanilla Bean (VB) reserves the right to decline an acceptance. In this case, a written declination shall be emailed or posted to the Customer within seven days of receipt of written acceptance.

2.3. The balance of the Quotation Price is payable no less than 14 days before the Date of the Event (specified in the Quotation). Failure of the Customer to adhere to these terms may result in cancellation with costs as set out in Schedule 1.

2.4. An invoice for any extra costs will be issued following the Event.

2.5. Invoices are due for settlement within 14 days of the date of invoice issue, after which time VB reserves the right to charge interest at 2% above Barclays Bank PLC base rate on any sums which remain overdue.

2.6. Payment may be made by cheque, bankers draft or automated transfer direct into the quoted account. Payment by credit or debit card cannot be accepted.

2.7. In the case of cancellation, payment will be due in accordance with the list of prices specified in Schedule 1.

2.8. No deduction for any set-off, compensation or claim shall be made by the Customer from any due payment.

### 3. Variations:

3.1. VB's menu prices are prepared on the basis of specific numbers. Prices are subject to alteration depending on the final number of guests. The contents of menus, decoration or any other items VB shall supply are subject to market availability.

3.2. Any variation to the services which is requested by the Customer must be notified in writing to VB not less than fourteen days prior to the Date of the Event. VB will use its reasonable endeavours to comply with any requests for variations, subject always to agreeing with the Customer any alteration to the Quotation which may become necessary. For the avoidance of doubt VB shall not be obliged to make any such variations.

3.3. VB will, at its discretion, remove any food, which it deems to be unsafe for consumption, due to the time elapsed from preparation. VB cannot be held responsible for the safety of any food supplied by the Customer or any other third party.

### 4. Loss and Damage:

4.1. The Customer is responsible for all equipment from the time of delivery until it is collected. The Customer should, in his/her/its own interest, make sure the equipment is insured. Any breakages, loss or damage, however caused, will be charged to the Customer at the full replacement value.

### 5. Force Majeure:

5.1. No liability is accepted for failure of performance due to strike, lock out, hostilities or any other circumstances outside VB's control.

### 6. Limitation of Liability:

6.1. VB accepts no liability for loss, damage or consequential loss, except to the extent required by law, caused by VB's failure to perform its obligations (whether the failure is due to negligence on the part of VB, its officers, employees or subcontractors or due to other causes), but nothing herein shall exclude VB's obligation to pay compensation for death or personal injury as required by law.

### 7. Law of Contract:

7.1. The performance, the validity, construction and all aspects of the order shall be governed by English Law and VB and the Customer will submit to exclusive jurisdiction of the English Courts.

*We offer full bar stations, linen, china, glassware and equipment hire as part of our service  
Please note prices are exclusive of VAT + staff  
Please contact vanilla Bean for a quotation*



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